

GLOBAL BUILDERS INC

Company ID: 71020



Recent Reports

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Member Name: Rachel Eddy

Report Date: April 06, 2009

Category:

Roofing

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$7,500.00

Home Build Year:

1978

Description Of Work:

Replace a wind-damaged roof.

Member Comments:

Global Builders was rated well on Angie's List, so we asked them for an estimate on repairs to our roof. They scheduled the inspection for three days after the initial phone call. They found significantly more damage than expected and ultimately recommended the entire roof be replaced. To back-up this claim, they took multiple pictures of the damage. They came back on-site when the insurance adjuster completed his investigation and negotiated with the insurance company regarding the price. They scheduled the repair for two days after the insurance paperwork was complete which was much quicker than expected. They showed up on time, completed the job in one day and cleaned up after themselves. A couple days after the work was complete, a project manager came to the house to inspect the work. He made a few small modifications, repaired a downspout that was broken by the workers and helped to resolve a slow draining gutter (this was not caused by anyone from Global Builders). In all, Global Builders was timely, responsive, knowledgeable and personable throughout the entire process. They were also very good at cleaning up when they were done. I have only found one nail in the yard!

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	B
Professionalism	A